

1. Doctor's Particulars (Optional)

Name : _____
 Specialty : _____
 Clinic Address : _____

 Email : _____
 Telephone No. : _____
 Fax No. : _____

Doctor's Signature & Stamp:

2. Based on your experience with us, please help us to measure our current Quality of Services.
Please tick (✓) on the scale below to indicate your satisfaction; 1 (Poor) to 5 (Excellent) and N (Not Applicable).

| Services | Onsite Laboratory | | | | | | Medical Microbiology | | | | | | Cytopathology | | | | | | Histopathology | | | | | | Molecular Diagnostic | | | | | | TB Lab | | | | | | General / Others | | | | | |
|---------------------------|-------------------|---|---|---|---|---|----------------------|---|---|---|---|---|---------------|---|---|---|---|---|----------------|---|---|---|---|---|----------------------|---|---|---|---|---|--------|---|---|---|---|---|------------------|---|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | N | 1 | 2 | 3 | 4 | 5 | N | 1 | 2 | 3 | 4 | 5 | N | 1 | 2 | 3 | 4 | 5 | N | 1 | 2 | 3 | 4 | 5 | N | 1 | 2 | 3 | 4 | 5 | N | 1 | 2 | 3 | 4 | 5 | N |
| Report Format | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Turnaround Time (TAT) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Pathologist Response | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Laboratory Staff Response | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Online result view | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Price | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

3. What new test would you like to be available at Lablink? (Please Suggest)

4. Any feedbacks that you wish to make?

FOR INTERNAL USE

Comment/Review/Action taken:

Reviewed By : _____
(Public Relation & Marketing Services)

Name :
Date :

Verified By : _____
(Quality Services)

Name :
Date :

